

February 2021

Dear Friend:

We certainly hope this letter finds you well and that you and those you love have remained healthy during the ongoing pandemic. You are a blessing to us, and we appreciate the important role you played in Good Samaritan Health Centers of Gwinnett's ministry during 2020.

We are pleased to present you with this brief report highlighting our hard-won 2020 results. With the support and encouragement of our donors and God's favor in our work, we recorded nearly 29,500 visits to the Good Samaritan Health Centers of Gwinnett last year. While this is less than the number of visits we recorded in 2019, we worked harder for them than ever before. Pivoting sometimes daily in response to the adverse impact of COVID-19, we set a new record for new patients establishing care with us, administered more than 2,000 COVID tests, provided care to COVID symptomatic people in an outdoor isolation tent, and more.

Most importantly, we did not curtail our services – we continued to provide face-to-face medical and dental care during a time when other safety-net clinics were not seeing patients or relying exclusively on telemedicine. We prayed for God's protection and then stepped into the pandemic challenge believing we would be protected. I am happy to say that even though a dozen staff members tested positive for COVID during the year, all are fully recovered and working today with determination to advance our mission, to share the love of Christ through the healing arts.

Even in such a year as 2020, we successfully completed our capital campaign and have moved our second location into its new home. This campaign enabled us to expand our dental capacity, and today we serve the oral health needs for the poor and uninsured of our community with three employee dentists and a support team working twelve dental chairs. We are grateful to everyone who helped us to accomplish this important goal.

We are also grateful to the private donors, churches and businesses, and foundations who proactively provided us with relief dollars to help us fund what was the most expensive year in our history. We are especially grateful to Gwinnett County's Community Development Program that provided us with CARES Act grants to support the high overhead of COVID testing, PPE, antiviral sterilization, and much more.

There is no doubt COVID-19 continues to have a negative impact on the health of our communities, the businesses we rely upon, the global economy, and the way we conduct our

daily lives. We expect the aftermath of COVID-19 to continue to adversely impact our patients in a disproportionate way. Already living in poverty, overcoming job loss and other burdens will result in deferring on their medical and dental needs, unless we can help them. Your donations provide a vital source of revenue to this ministry, allowing us to provide our services at fees far less than their cost. Without your help to fund our overhead, we cannot help those who for nearly sixteen years have relied on us for affordable health and dental care.

It is our hope our work captures your heart and inspires you to commit to helping us pursue our mission. We cannot accomplish so much without your generous and ongoing financial support. As Gwinnett's population continues to grow, so does the critical role of our ministry. With the help of faithful patrons like you, we will endure the pandemic and remain a trusted and reliable resource for our community, both in good times and bad.

Our 2021 Operating Budget is \$3,398,476 and patients will pay approximately two-thirds of that cost. We need your help to fill a \$1,200,000 gap so that we might continue to provide high quality yet low-cost medical and dental care for those in Gwinnett with great needs but limited means. Please donate today.

May you be blessed in abundance so you might bless with abandon!

A handwritten signature in black ink, appearing to read "Greg", with a stylized flourish at the end.

Gregory E. Lang, PhD
Executive director